

CAROLANNE ORIOLO

CONTACT

417.239.5589
cwofford2007@icloud.com
283 Ponce Road
Ponce de Leon, Missouri 65728

SKILLS

Organized
Creative
Time Management
Staff Development
Critical-Thinking
Coaching Leadership
Attention to Detail
Problem Solving
Communication

EDUCATION

High School Diploma
Muskogee High School
May 2007
Muskogee, Oklahoma 74401

Bachelor's Degree | Restaurant Management
Hamburger University
August 2014
Oakbrook, Illinois

Servsafe Certification
Certification Number #15494130

SMART Certification
MO Alcohol Service Certification
Expires | April 21, 2026

Taney County Food Handlers
Verification Number: 19f32i-jf6a16f
Expires | August 13, 2025

PROFILE

I am seeking a new career opportunity where I can use my unique set of skills to help build a business and to help grow my knowledge base as well. I am a creative, hard working and determined manager who is exceptional at leadership, time management, organization, team development, and I truly enjoy thinking outside the box to get the results my team needs.

WORK EXPERIENCE

Restaurant Supervisor | Beverage Manager

ATRIUM HOSPITALITY | CHATEAU ON THE LAKE RESORT & SPA
APRIL 1, 2022 - PRESENT

- OVERSEEING THE DAILY OPERATION OF CHATEAU ON THE LAKE'S 7 OUTLETS: CHATEAU GRILLE, ATRIUM CAFE, SWEET SHOPPE, DOWNSTAIRS DELI, LIBRARY LOUNGE, ATRIUM BAR & POOL BAR
- MONTHLY BEVERAGE INVENTORY OF THE ENTIRE RESORT
- FINANCIAL MONITORING OF ALL BEVERAGE OPERATIONS FOR THE RESORT
- CREATING WINE & COCKTAIL MENUS
- CULTIVATING COCKTAIL RECIPES & PROGRAMS
- TRACKING BAR SPILLAGE
- TRAINING & DEVELOPING SEASONAL INTERNATIONAL STAFF
- DEVELOPING TRAINING PROGRAMS
- DESIGNING, COORDINATING & BUILDING HOLIDAY EVENTS, BRUNCHES, PDR, SPECIAL EVENTS & PRIVATE CHEF EVENT TABLES
- COORDINATING WITH BOH, FOH & CHEF'S TO STRUCTURE THE RESTAURANT TO MEET THE RESORTS NEEDS,




General Manager

HADMAC INC. | MCDONALD'S RESTAURANTS
JANUARY 26, 2011 - MARCH 28, 2022

- DAILY CONTROL OF FULL OPERATIONS
- DAILY SHIFT RUNNING
- MANAGEMENT DEVELOPMENT
- LOCAL STORE MARKETING
- BUILDING COMMUNITY RELATIONS WITH CORE STRUCTURES OF THE COMMUNITY (CHAMBER OF COMMERCE, LOCAL BUSINESSES, POLICE, FIRE DEPARTMENT, ECT.)
- HIRING & ORIENTATION,
- 30/60/90 DAY REVIEWS,
- YEARLY ASSOCIATE & MANAGEMENT REVIEWS
- DISCIPLINARY ACTION & RESOLUTION
- PAYROLL
- TIME & ATTENDANCE MONITORING
- WEEKLY & MONTHLY FOOD & BEVERAGE INVENTORY
- FINANCIAL MONITORING & RESOLUTION
- PRODUCT ORDERING & MAINTAINING

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REFERENCES

Serelle Karagac Professional Reference

 417.365.1014

Kelsi Weaver Professional Reference

 918.616.8315


Geffory Zimmerman Professional Reference

 417.239.4270

Janaya Wofford Personal Reference

 417.824.4157

Lacie McElwee Professional Reference

 417.251.5942

WORK EXPERIENCE

UPS Shipper | Freight Shipper | Will-Call Desk Operator

ORS | NASCO
FEBRUARY 8, 2008- JANUARY 25, 2026

- PULLING & PROCESSING WHOLESALE ORDERS PLACED TO NASCO
- PACKING & SHIPPING PRODUCTS FOR UPS PICK-UP
- ASKING THE WILL-CALL DESK FOR LOCAL ORDERIS
- CUSTOMER SERVICE AND RELATIONS WITH LOCAL BUSINESSES

Department Manager

MATTHEW FOODS. | MCDONALD'S RESTAURANTS
JUNE 21, 2005- FEBRUARY 6, 2008

- DAILY CONTROL OF SHIFT & STORE OPERATIONS
- STAFF DEVELOPMENT & TRAINING PLAN
- ORIENTATIONS
- 30/60/90 DAY REVIEWS,
- YEARLY ASSOCIATE REVIEWS
- TIME & ATTENDANCE MONITORING
- PRODUCT ORDERING
- DAILY FOOD SAFETY